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Hardwood Floors by Manny, Inc.  
P.O. Box 602  
Manteno, Il. 60950

Dear Manny,

I just wanted to drop off a note to say thank you for the great job you did refinishing my daughter's bedroom floor. You showed up when you said you would and completed the job as promised. The floor looks brand new and is probably 80 to 100 years old! I will call again if we decide to convert other rooms from carpet back to hardwood.

Thanks again.

Sincerely,

Thomas W. Cunnington  
Attorney at Law

TWC/al